

ML ELECTRONIQUE M. François 1049 chemin de Ploye 07 130 Saint-Peray

Plaisir, Decembre 17th 2010

Object: Bry sur Marne - Les Armoirie Shopping Centre

Dear Mr. FRANCOIS,

We have solicited your company in 2009 to install your Dynamics Guidance and Counting System in the car park of our new Shopping Center "Les Armoiries" at Bry-sur-Marne, near Paris.

The system has been certified and put in service in March 2010 within the requested time. After nine months of operation, we are glad to confirm our full satisfaction of our choices, as for the equipments, their installation, and for your follow-up after commissioning.

Your system let us give a real service to the customers as soon as they arrive in the Shopping Center, and is unanimously appreciated, particularly for its displays showing the different types of parking spaces. It manages optimally the traffic flows in the parking, particularly during the days of high attendance. The use of all available car spaces is optimised, as well as the attendance statistics.

We particularly appreciated:

- The innovative and esthetical mounting concept, perfectly adapted to the building constraints and our visual charts,
- The easy, speed, and quality of installation,

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- Your professionalism and perfect knowledge of the standards and of your equipments,
- The reactivity and flexibility of your team, who adapted their work to the constraints and the rhythm of the construction, and your implication which allowed effective integration of your installations with the other works on site,
- The detection performance and the high 360 ° visibility of the LED indicators, despite the powerful car park lighting,
- The multi-functions displaying, which indicates in all the car park the different types of available car spaces (Generic, Handicapped, and Family), very well appreciated by the customers,
- The "eco-sleep" mode, which reduces significantly the energy consumption during the closed periods,
- The control software functions and the occupation and attendance statistics,
- Your reactivity and follow-up of the system, and the updates through your secure remote maintenance,
- The trust relationship you have established with all the team on site,
- Your interested listening to our requests and suggestions.

The efficiency and "look" of the System give a "high-tech" image to the Shopping Center, which have been reported by many customers and retailers.

Best Regards,

Guillaume Belloy.



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